

Welcome to the February Newsletter. Last month we introduced you to our attorneys, this month we would like to introduce you to our Client Service Managers. With the expansion of our business over the last three years, we decided to establish the Client Service Manager positions, to ensure that our clients have one point of contact to resolve any queries or problems.

INTRODUCING OUR CLIENT SERVICE MANAGERS!



CARINA

Carina Wessels is the General Manager overseeing our Client Services Managers. She worked in CeeBee's finance department for five years and completed her diploma in Technical Financial Accounting during this period.

For the last five years, Carina worked in Client Service Management where she interfaced with public and private schools across South Africa, whilst overseeing CeeBee's reports department.



GUGU

Gugu Gumede joined the company in 2014, working her way up from a Debt Collector to a Team Manager. She was promoted to Client Service Manager in 2021, where she oversees ± 140 public schools in Gauteng and Limpopo.



FAITH

Faith Shangisa has been with the company for four years where she gained three years' experience in Debt Collection, and one year as a Team Manager overseeing a team of five collectors.

Faith has now been promoted to Client Service Manager and oversees our private schools.



ZANTE

Zanté Kruger has been with CeeBee for almost five years. She started as a Collector before being promoted to Training Manager. She fulfilled the position for a year. Zante is the Client Service Manager who looks after our Afrikaans schools.



ANGIE

Angielique Coetzee has been with CeeBee for eight years. She spent the last five years in a managerial role in School Fee Administration. She was promoted to Client Service Manager in 2022, overseeing our coastal schools, as well as some inland clients.

Divorce Order and Maintenance Agreements

Do divorce orders or maintenance agreements change/or affect the liability of parties for payment of school fees?

The answer is no! Payment of school fees in Public Schools is regulated in terms of the *South African Schools Act 84 of 1996*.

We refer to the case between **Meeding v Hoër Tegniese Skool Sasolburg** 2012 ZAFSHC 137. MB v NB 2010 (3) SA 220 which was heard in the Bloemfontein High Court.

The case deals with divorce agreements and the payment of school fees. The court asked the question as to whether the divorce agreement changes the position of the South African Schools Act, where both parents are liable to pay school fees.

The Judge ruled that the divorce agreement does not apply to anybody that is not a party to the divorce agreement, and further that the divorce agreement does not change the position of the South African Schools Act, as parents are still jointly liable to pay school fees.

In OLD MUTUAL LIFE ASSURANCE CO (SA) LTD AND ANOTHER v SWEMMER 2004 (5) SA 373 (SCA), it was confirmed that divorce and maintenance orders are not binding on third parties, but only between the parties or parents, unless such third party have been cited in the legal proceedings.

**Legal Update from the Desk of Megan Oosthuizen (BCom)(LLB)
CeeBee's In-house Attorney**

Is your Current Service Provider Adequately Insured?

Currently, the threat of cybercrime, fraud, and theft is the highest it has ever been.

As your service provider, we strongly believe that it is vital that we have the necessary protections in place, and adequate insurance to protect your money while it is in our care.

CeeBee has the following interventions in place:

- The latest Sonic Firewalls on our servers with numerous antivirus filters and intrusion preventative programs
- Cyber Protection policy underwritten by Bryte to the value of 25 million Rand
- Professional indemnity cover to the value of 5 million Rand underwritten by Hollard
- Commercial Crime Insurance on our Trust account for 3rd party funds for up to 1 million Rand per case underwritten by Standard Bank

**These insurances are in place to ensure that your funds are protected,
whilst being collected by CeeBee.**

If you need any clarity on the above, contact us on 011 913 2447